

# TERMS AND CONDITIONS

## DRIVER'S REQUIREMENT

The minimum age for renters on economic car categories is 19 years old.

All drivers must have held their driving licence for at least 3 years otherwise young driver fee will be charged, 10,00 euro/day (VAT included).

The maximum renters age for economic car categories is 77 years old (65+ years old must pay elder fee: 10 Euro/day (VAT included)).

The maximum renters age on luxury car categories and minivan (Opel Zafira & VW Caravelle) is 77 years old. (65+ years old must pay elder fee: 25 Euro/day (VAT included)).

The minimum age for renters on luxury car categories and minivan (Opel Zafira & VW Caravelle) is 24 years old.

A valid Driving License and A valid Passport **is required**. International driver licence or government translation document is required if the driver's licence is not written in english.

When collecting a car from our car rental supplier the principal driver & any additional drivers will need to provide a full driving license in their name.

## GENERAL RATE INFO

Unlimited Mileage	included
Airport Fee	included
VAT	included
CDW	included
Fuel policy Same/Same	included
TP	included
TPL	included
Roadside Assistance(EXCLUDED WHEN THE REQUEST IS FOR CUSTOMER'S NEGLIGENCE)	included
First Driver	included
Winter Tyres Fee	excluded
Toll Road	excluded
Traffic fine	excluded

## DELIVERY

Delivery or/and collection rentals is always on request and availability of this service depends on the pick-up and drop of locations. Delivery/collection is always paid locally.

Out of the city limits charges will apply depending on the distance.

Delivery and collection up to 20 km from Airport Branches **30 Euro** (VAT included).

If the drop off is more than 20 km further away, we charge **0,80 Euro** per km (VAT included).

## ONE WAYS ALLOWED

	ANTALYA	IZMIR	BODRUM	ISTANBUL	DALAMAN
ANTALYA	/	250,00 €	250,00 €	450,00 €	200,00 €
IZMIR	250,00 €	/	175,00 €	300,00 €	175,00 €
BODRUM	250,00 €	175,00 €	/	300,00 €	175,00 €
ISTANBUL	450,00 €	300,00 €	300,00 €	/	300,00 €
DALAMAN	200,00 €	175,00 €	175,00 €	300,00 €	/

## INSURANCE COVERAGE

### Collision Damage Waiver (CDW)

The renter is responsible in case of damage in amount from 900 - 2000 EUR (VAT incl.), depending on the type of vehicle.

### Third Party Liability (TPL)

Amount covered by insurance against third party claims for bodily and property damage: up to 25.000.000 EUR VAT INCLUDED.

### Insurance

All Vehicles are provided with CDW (Collision damage waiver) and TP (theft protection) in and outside Turkey.

Collision damage waiver. Amount coverage of TPL is up to 250000 Euro and PAI is 50000 Euro.

These amounts are the amounts payable by the insurance company, it can change.

Full collision damage waiver and full theft waiver are included with an excess of between 900 **Euro** and 2000 **Euro** (except the rules above described in the paragraph not included in the rental. If the renter drive under the influence of drugs or alcohol you may be liable for the **total** costs of damage, in case of an accident.

Please check the agreement before you take the rented car for exact exclusions and note that some options, we can provide you locally in order to reduce your risk. Please do not hesitate to contact us for any further information.

- In case of DAMAGE police report is **mandatory, even if there is no 3rd part**
- In case of DAMAGE **crash site Picture, 3rd part documents (licence, insurance policy) are mandatory**
- In case of any DAMAGE please **contact with your rental service**

### General Insurance conditions

Glasses and mirrors are not covered.

Tires and wheels are not covered.

Interior damages are not covered if caused by customer's negligence.

Damage to tires, tire rims, all glasses, clutch, vehicle interior, flat tires, vehicle underside are not included.

Engine damage and oil /gasoline pump damage due to incorrect fuelling are not covered by the insurance. Negligent damage to the clutch kit, (manual or automatic), damages on the gear box etc are not covered by the insurance.

Extra insurance doesn't cover internal damages and the damages from stony and rocky lands (if the vehicle is not an all-terrain vehicle).

Company reserves the right to invalidate the acquired insurance coverage if:

Gross negligence on behalf of the customer is determined.

The customer drives the vehicle off road.

The customer is found to be driving under the influence of drugs, alcohol or any other controlled substance.

The vehicle is found to have been driven by unauthorized person.

If the car's bodywork gets damaged, you're covered by the Collision Damage Waiver (Terms apply).

This means that the most you'll pay towards repairs is the damage excess. (Terms apply)

### Third Party Liability (TPL)

Third Party Liability is included in the rates.

Maximum amount of coverage for physical damages

Maximum amount of coverage for property damages

### Collision Damage Waiver (CDW)

Collision Damage Waiver is included in the rates.

Police reports are mandatory in the event of an accident , in order to satisfy the insurance company requirements for coverage qualification.

Damage by weather conditions due to customer’s negligence is not covered by the insurance and the renter will be responsible for all damage and associated costs.

There is an excess that applies in the event of damage, see Fleet and Insurance.

### Theft Protection (TP)

Theft Protection is included in the rates.

Renter must present the key to the insurance company to qualify for coverage, otherwise the insurance will be invalidated and the renter will be liable for the full amount due to the loss of vehicle.

In the event of any damage to the vehicle for theft reasons, the insurance does not cover the renter.

There is an excess that applies in the event of theft, see Fleet and Insurance.

### Full Damage Waiver (FDW)

The Full Damage Waiver option reduces the excess amount to zero. Customers are still required to leave a deposit. See Fleet and Insurance

A pre-authorized deposit amount may be required on FDW insurance, as deposit for the uninsured parts of the vehicle.

Full Damage Waiver insurance will be voided if the customer is found to have been driving under the influence of alcohol, drugs, or using the car for transportation of illegal materials.

## DEPOSIT/PAYMENT DETAILS

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<b>Deposit methods allowed</b>	<b>Yes/No</b>
MASTERCARD Credit	YES
VISA Credit	YES
MASTERCARD Debit	NO
VISA Debit	NO
Cash	NO
American Express	NO
Diners	NO
Maestro	NO
<b>Special requirements:</b>	
The credit card should be under the main driver's name only and digit's on it must be visible. The credit card should have at least 6 months left for use.	
<b>Payment methods allowed</b>	<b>Yes/No</b>
MASTERCARD Credit	YES
VISA Credit	YES
MASTERCARD Debit	YES
VISA Debit	YES
Maestro	YES
American Express	NO
Diners	NO
Cash	YES

## CROSS BORDERS

Not Allowed

## OTHER FEES

Penalty for failure to fuel	2,50 €	Per Lt.
Call road side assistance	30,00 €	
Loss of reflector jacket	50,00 €	
Loss of vehicle documents	250,00 €	
Loss of vehicle plate	100,00 €	
Vehicle cleaning	15,00 €	
Special vehicle cleaning	75,00 €	
Administrative fines	15,00 €	
Administrative costs claims	40,00 €	
Late check out	25,00 €	
Lost key	250,00 €	
Crystal / tire policy insurance	10,00 €	Daily Plus Daily Fee
Penalty late check out	25,00 €	

## AGE RESTRICTIONS, DRIVER LICENCE REQUIREMENTS AND OTHER IDENTIFICATION DOCUMENTS

Minimum driver age:	21
Maximum driver age:	65
Young driver fee (21-23 years):	15€/D
Young driver fee (24-25 years):	10€/D
Senior driver fee (65-77 years):	10€/D

## EXTRAS

	Per Day	Max amount	Cost for damage/loss
Additional Driver	5,00 €	75,00 €	/
Child Seat for Baby (0-12 Months of age)	5,00 €	75,00 €	75 €
Child Seat For Toddler (1 - 3 years)	5,00 €	75,00 €	75 €
Child Booster Seat - For children (4 - 12 years)	5,00 €	75,00 €	75 €
GPS	9,00 €	150,00 €	150 €
Snow Chains	9,00 €	81,00 €	200 €
Ski rack	-	-	

## SMOKING POLICY

It is strictly prohibited and illegal to smoke in any of our vehicles.

SMOKING POLICY

Penalty fee: 100€